

Information about our finance and insurance services

Sascron Limited t/a Car Supermarket

Ashford Hill
Thatcham
Berkshire
RG19 9BJ



1. The Financial Conduct Authority (FCA)

The FCA is the independent watchdog that regulates financial services. Use this information to decide if our services are right for you.

2. Whose products do we offer?

As a Credit Broker we can introduce you to a limited number of lenders and finance products to assist with your vehicle purchase. Sascron Limited act as a Credit Broker not a Lender. Please ask us for a list of our supporting lenders. We can provide information on:

- Hire Purchase(HP)and Personal Contract Purchase (PCP)
- Lease Purchase

Occasionally, we may need to use the services of a credit broker. We will advise you of this if applicable.

We only offer products from a limited number of insurers for:

Combined Gap / RTI - AutoProtect (MBI) Ltd

Hire & Reward Combined Gap/RTI – Autoprotect (MBI) Ltd

3. Which service will we provide you with?

We will provide you with information to assist with your funding decision on:

- Credit Agreements – Hire Purchase, Lease Purchase, PCP

We will advise and make a recommendation for you after we have assessed your needs for:

- Regulated Insurance Products – Combined GAP/RTI, Hire & Reward Autoprotect MBI Limited
- Non-Insured Products – Warranty

4. What will you have to pay us for our services?

No fee

You will receive a quotation which will inform you about the cost of each of the products and any other fees relating to any particular credit agreement or insurance policy. Please note that we may receive payment(s) or other benefits from finance providers and we receive commission as a proportion of premium paid from our insurance provider if you decide to enter into an agreement with them.

5. Who regulates us?

Sascron Limited is authorised and regulated by the Financial Conduct Authority for Consumer Credit activities, our Firm Reference Number (FRN) is 668713. Sascron Limited is a Credit Broker not a Lender. Sascron Limited is an Appointed Representative of AutoProtect (MBI) Limited for Insurance Distribution activities. AutoProtect (MBI) Limited is authorised and regulated by the Financial Conduct Authority, Firm Reference Number - 312143. Our FCA permitted business is arranging general insurance and finance products. You can check this on the FCA Register by visiting the www.fca.org.uk

6. What to do if you have a complaint.

If you wish to register a complaint, please contact us:

In writing Complaints Dept. Sascron Ltd. Ashford Hill, Thatcham Berkshire RG19 8BJ

By phone 01189 813 000

If you cannot settle your complaint with us: You may be entitled to refer it to the Financial Ombudsman Service.

www.financial-ombudsman.org.uk

7. Are we covered by the Financial Services Compensation Scheme (FSCS)?

We are covered by the FSCS. You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim.

General Insurance advising and arranging is covered for 90% of the claim with no upper limit. Compulsory forms of insurance (e.g. Motor Insurance) are covered for 100% of the claim with no upper limit. Further information about compensation scheme arrangements is available from the FSCS.

Please note - finance products are not covered by this scheme.